



MANDATORY HARDWARE CUSTOMER NOTIFICATION

Scope: All Games With Win-Tact Supplies. All Games Manufactured after Month/Year 2/03.

SUBJECT: *Potential Failure with Win-Tact Power Supply* **DATE:** *21 Apr 2003*
40009003

PRODUCT: *All Games Manufactured after Month/Year* **MODEL:** *All Models*
2/03

IGT releases products and modifications based on jurisdictional approvals received. The only area(s) authorized to incorporate change(s) in this CN are listed in the "Approved Area(s)" field below. In no circumstance can this modification be implemented in any other jurisdiction until approvals are received.

Reason for Revision:

Revision A – 21 Apr 2003: Released to distribution contacts.

Applicable Areas: All.

Symptom(s): 40009003 Win-Tact power supply will heat up, then fail in time. Machine may emit an odor. Games do not operate.

Cause(s): Supplier has mistakenly incorporated a defective component in the supply, which heats up and can cause the eventual failure of the power supply.

Solution: The field is directed to replace all Win-Tact power supplies that are resident in the games and replace them with 40009003 power supplies. ***This is a mandatory change.*** Initial replacements are with 3Y, but Win-Tact power supplies may be used in the future. Good supplies from Win-Tact will be marked with a green round sticker, which can be found above the label near the logo on Win-Tact's power supply.


Scope of Solution: For all 40009003 Win-Tact power supplies with serial numbers of 0301000001 to 0301005000. All games built from Month/Year 2/03 to 4/03 should be checked.

Contact your IGT Casino Service representative to obtain a replacement power supply and an RMA number. The power supply will be charged to the customer and then a credit will be applied when the defective power supply is returned and verified to be within the defective serial numbers.

Parts Required: 1 each 40009003 power supply. Supplies can be obtained from IGT Casino Services.

Tools Required: Phillips screwdriver.

Procedure: Inspection of the power supply in the game is in order to determine if Win-Tact is being utilized. The following procedure will describe how to inspect then remove the defective power supply and replace with a good one.

1. Inspect the game model and serial number tag for manufactured date. See if the game was manufactured between month/year 2/03 and 4/03.
2. If the game is manufactured between the above dates, then turn off and unplug the game and open the cabinet door. Remove the hopper.
3. If there is a power supply in the top box then the top box will have to be removed and inspected.
4. Inspect the power supply and if there is a red marking  on the label of the power supply then it's Win-Tact and it must be changed. The label will have Model#: WP203F11 as shown below.
5. Remove the power supply from the game by using the Phillips screwdriver to turn the screw head that attaches the power supply to the game.
6. Remove the supply assembly by sliding it out.
7. Remove the power supply from the mounting bracket by removing the screws on the bottom of the supply.
8. Use the new power supply (40009003) and reattach the mounting bracket by screwing the 4 screws into the supply.
9. Take the new power assembly and reinstall it in the game. ***Assure the screw head that attaches the power supply to the game is tightened.***
10. Plug in the game and turn on the game.
11. Close the game door and verify proper operation.

Power Supply Identification

CN3648

